

EventCodes



This file is read-only and exists only for historical reasons, please go to <https://github.com/translate5/translate5/blob/develop/docs/ERRORCODES.md> for the latest version instead!

Editing is done right now by editing the same named file in the local source code.

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Convenient way to get highest ErrorCode

Just call the following command to get the currently highest value of E1XXX codes here in the doc. E1XXX only, because the E4321 is used as example below.

```
php -r '$text = file_get_contents("https://confluence.translate5.net/display/TAD/EventCodes"); preg_match_all("/(E[0-9]{3})/", $text, $codes); print_r(max(array_unique($codes[0])));echo "\n";'
```

or to get a whole list sorted from lowest to highest:

```
php -r '$text = file_get_contents("https://confluence.translate5.net/display/TAD/EventCodes"); preg_match_all("/(E[0-9]{4})/", $text, $codes); $codes = array_unique($codes[0]); sort($codes); print_r($codes);echo "\n";'
```

In the future each error or event in translate5 should have an own event code to improve support / make live for help desk easier.

List of Error- and EventCodes

General

EventCode	Context	EventMessage	Description / Solution
E0000	everywhere	Several	Code used for multi purposes: Mostly for debug messages below level warn, where no fixed message is needed.
E0001	everywhere	HTTP client logging - SEND	The raw connection content of a internal used HTTP client is logged for debugging purposes.
E0002	everywhere	HTTP client logging - RECEIVE	The raw connection content of a internal used HTTP client is logged for debugging purposes.
E9999	everywhere	Several	Default code used for old error messages, which are not converted yet to the new error code system.
E1352	everywhere	No access to requested URL	The currently authenticated user is not allowed to access the requested resource. Since this is normally a misconfiguration of ACL rules or programming error in the GUI (missing isAllowed check) this error is locked as error.

E1014	everywhere	Log HTTP Request	The HTTP request to the server and its parameters are logged. Generally for debugging only.
E1015	entities	Duplicate Key	A database key for the entity to be saved does already exist.
E1016	entities	Integrity Constraint Violation	An entity can not be added or updated since a referenced entity does not exist (anymore). Or an entity can not be updated or deleted since it is referenced by other entities.
E1019	everywhere	HTTP Status 404	The requested URL / page was not found, the API endpoint in the application does not exist.
E1025	everywhere	HTTP Status 422	The PUT / POST request to that URL could not be processed due invalid given data. The invalid fields are listed in the result from the server.
E1026	everywhere	HTTP Status 422	The File Upload did not succeed PUT / POST request to that URL could not be processed due invalid given data. The invalid fields are listed in the result from the server.
E1041	everywhere	HTTP Status 409	The PUT / POST request to that URL could not be processed due the given data would produce an invalid state of the entity on the server. If possible, the causing fields are listed in the result from the server, or the error message is self explaining.
E1310	everywhere	HTTP Status 502 Bad Gateway	A requested service is not available, or answers with an error.
E1027	everywhere	PHP Fatal Error	PHP Fatal error, see error message for details.
E1029	everywhere	PHP Warning	PHP Warning, see error message for details.
E1030	everywhere	PHP Info	PHP Info, see error message for details.
E1072	Worker	Can not trigger worker URL: {host}:{port} Error: {errorName} ({errorNumber})	The triggered worker URL is technically not available. Local firewall problems? Is the configured "runtimeOptions.server.name" available and callable from the translate5 instance? If not, it can help to configure "runtimeOptions.worker.server" with the local host name or the localhost IP, basically the server address which points to the local server and is available for the translate5 instance.
E1073	Worker	Worker URL result is no HTTP answer!: {host}:{port}	This can only happen if the worker URL is not pointing to an translate5 instance, or if there is an error on the translate5 instance. In the latter case investigate the log for further errors.
E1074	Worker	Worker HTTP response state was not 2XX but {state}.	This should happen only if there is an error on the translate5 instance. In the latter case investigate the log for further errors.
E1107	Worker	Worker HTTP response state was 404, the worker system requests probably the wrong server!	Check the server URL configuration values. Either runtimeOptions.worker.server or runtimeOptions.worker.protocol and runtimeOptions.worker.name are pointing to a wrong server / translate5 installation! This can also happen, if the server name is resolving to multiple IPs on the server it self (multiple entries in the /etc/hosts for example).
E1219	Worker	Worker "{worker}" failed on initialisation.	Check other errors , this message is just for debugging.
E1201	DB	Still producing a DB DeadLock after {retries} retries.	A transaction was repeated X times after a deadlock and it is still producing a deadlock. The original dead lock exception is contained in this exception.
E1202	DB	A transaction could be completed after {retries} retries after a DB deadlock.	This is just a info / debug message to track if a deadlock occurred, an that it could be successfully executed after X retries.
E1203	DB	A transaction was rejected after a DB deadlock.	This is just a info / debug message to track if a deadlock occurred, an that it was intentionally rejected.
E1220	API Filter	Errors in parsing filters Filterstring: "{filter}"	The given JSON filter string can not be parsed. Is the given JSON valid?
E1221	API Filter	Illegal type "{type}" in filter	The given filter type does not exist.
E1222	API Filter	Illegal chars in field name "{field}"	There were invalid characters in the field name. Only Alphanumeric characters and dash "-" and underscore "_" are allowed.
E1223	API Filter	Illegal field "{field}" requested	The requested field does not exist.
E1224	API Filter	Unkown filter operator "{operator}" from ExtJS 5 Grid Filter!	The given filter operator is invalid.
E1225	API Filter Join	Given tableClass "{tableClass}" is not a subclass of Zend_Db_Table_Abstract!	The given tableClass in the join filter must be a sub class of Zend_Db_Table_Abstract

E1293	Installation & Update	The following file does not exist or is not readable and is therefore ignored: {path}	Check the existence and access rights of the mentioned file.
E1294	Installation & Update	Errors on calling database update - see details for more information.	This are the errors happend on calling the alter SQLs.
E1295	Installation & Update	Result of imported DbUpdater PHP File {path}: {result}	The output of a PHP update file is logged as info.
E1307	Http Client	Request time out in {method}ing URL {url}	The requested service did not respond in a reasonable time.
E1308	Http Client	Requested URL is DOWN: {url}	The requested service is either not available or not reachable.
E1309	Http Client	Empty response in {method}ing URL {url}	The requested service returns an empty response, this may indicate a problem (crash) on the service side.

Request params validation

EventCode	Context	EventMessage	Description / Solution
E2000	Validation	Param "{0}" - is not given	Param is not given at all, or given but is empty
E2001	Validation	Value "{0}" of param "{1}" - is in invalid format	Param is given but has an invalid format. For example: wrong email format, wrong number format, etc
E2002	Validation	No object of type "{0}" was found by key "{1}"	No object was found in the database by the given key
E2003	Validation	Wrong value	Given value is not equal to the value that is stored/provided by server-side
E2004	Validation	Value "{0}" of param "{1}" - is not in the list of allowed values	There is the list of allowed values, but given value is not in that list
E2005	Validation	Value "{0}" of param "{1}" - is in the list of disabled values	There is the list of disabled values, but given value is in that list
E2006	Validation	Value "{0}" of param "{1}" - is not unique. It should be unique.	The given value already exists within certain column of certain database table
E2007	Validation	Extension "{0}" of file "{1}" - is not in the list of allowed values	The file type uploaded in the termportal is not allowed

Authentication

EventCode	Context	EventMessage	Description / Solution
E1156	Authentication	Tried to authenticate via hashAuthentication, but feature is disabled in the config!	Please set runtimeOptions.hashAuthentication in the configuration to one of the following values: disabled: the feature is disabled and produces this error. dynamic: use a dynamic auth hash. static: use a static auth hash. See Single Click Authentication.
E1289	Authentication	Ip based authentication: Customer with number {{number}} doesn't exist.	The configured customer in runtimeOptions.authentication.ipbased.IpCustomerMap configuration does not exist. Default customer will be used instead.
E1290	Authentication	Ip based authentication: User with roles: {{configuredRoles}} is not allowed to authenticate ip based.	There is no configured ip based roles for the ip based authentication or the configured roles are not allowed per acl
E1332	Authentication	Fail or success info log for sessionToken based authentication.	
E1342	Authentication: Session impersonate	The parameter login containing the desired username is missing.	The parameter login containing the desired username is missing.

Configuration

EventCode	Context	EventMessage	Description / Solution
E1292	Configuration	Not enough rights to modify config with level : {level}	The config can not be modified because the user has not have rights to do so,

E1296	Task Configuration	Unable to modify config {name}. The task is not in import state.	The config can not be modified because the config is with level task_import and the task state is not import.
E1297	Task Configuration	Unable to load task config. "taskGuid" is not set for this entity.	taskGuid is not set for this entity.
E1298	Customer Configuration	Unable to load customer config. "id" is not set for this entity.	id is not set for this entity.
E1299	User Configuration	Not allowed to load user config for different user.	The current request to load the user config is not for the currently authenticated user.
E1324	Configuration	Updated config with name "{name}" to "{value}"	Log info when configuration value is updated.
E1363	Configuration	Configuration value invalid: {errorMsg}	The given configuration value is invalid, check the configuration description or default value to find out what is wrong.

Categories

EventCode	Context	EventMessage	Description / Solution
E1179	Category Assocs	Save category assocs: categories could not be JSON-decoded with message: {msg}	The given data for the categories is wrong; check this first.

Users & Customers

EventCode	Context	EventMessage	Description / Solution
E1047	Customer	A client cannot be deleted as long as tasks are assigned to this client.	Remove all tasks first from that customer.
E1063	Customer	The given client-number is already in use.	There exists already a customer with that client-number.
E1048	User	The user can not be deleted, he is PM in one or more tasks.	Change the PMs in the affected tasks.
E1094	User	User can not be saved: the chosen login does already exist.	Use a different login.
E1095	User	User can not be saved: the chosen userGuid does already exist.	Use a different userGuid, if no userGuid was provided explicitly, just save again to generate a new one.
E1104	Customer	The given domain is already in use.	The given domain is already defined for one of the customers.
E1347	User	Auto user assignment with defining source and target language for a user is no longer possible. Please use "user assoc default" api endpoint.	The auto user assignment via user source and target is removed. From now on, there is new api endpoint to do this: Default Task User Associations .

Task & Workflow

EventCode	Context	EventMessage	Description / Solution
E1011	Task; Workflow	Multi Purpose Code logging in the context of a task	Multi Purpose code for several info logs around a task. Also important in Context of workflow.
E1012	Job; Workflow	Multi Purpose Code logging in the context of jobs (task user association)	Multi Purpose Code logging in the context of jobs (task user association) Also important in Context of workflow.
E1013	Workflow only	Multi Purpose Code logging in the context of pure workflow processing	Multi Purpose Code logging in the context of workflow processing
E1042	Task	The task can not be removed due it is used by a user.	One user has opened the task for reading or editing the task. Therefore this task can not be deleted.
E1043	Task	The task can not be removed due it is locked by a user.	One user has opened the task for editing the task, or some other action has locked the task. Therefore this task can not be deleted.
E1044	Task	The task can not be locked for deletion.	The task must be locked by the deleting user, before it can be deleted. This lock could not be set.
E1045	Task; ManualStatusCheck Plug-In	The Task can not be set to finished, since not all segments have a set status.	Each segment must have set a status in order to finish the task.
E1046	Task	The current task status does not allow that action.	This error occurs if the current status of the task does not allow the triggering action.
E1049	Task; ArchiveTaskBeforeDelete Plug-In	Task could not be locked for archiving, stopping therefore the delete call.	The task must be locked by the deleting user, before it can be deleted. This lock could not be set.

E1064	Task	The referenced customer does not exist (anymore).	The user tried to add a non existence client to a task. Probably the customer was deleted in the mean time.
E1159	Task	Task usageMode can only be modified, if no user is assigned to the task.	Remove first all assigned users from the task, change the usage mode and reassign the users again.
E1171	Workflow only	Workflow Action: JSON Parameters for workflow action call could not be parsed with message: {msg}	Check the parameters field of the mentioned action in the additional log data, it can not be parsed as JSON.
E1172	Workflow User Preferences	The referenced user is not associated to the task or does event not exist anymore.	Reload the task properties.
E1205	Workflow User Preferences	Missing workflow step in given data.	Missing workflow step in given data.
E1206	Workflow User Preferences	Missing workflow step in given data.	Missing workflow step in given data.
E1210	Task; Workflow	The targetDeliveryDate for the task is deprecated. Use the LEK_taskUserAssoc deadlineDate instead.	Temporary warning for the task targetDeliveryDate (delivery date) api field. Deadline date should be defined on user- task-assoc level.
E1216	Task reference files	A non existent reference file "{file}" was requested.	The requested file does not exist on the disk. Either this was a malicious file request, or some one deleted the files on the disk manually.
E1217	Task	TaskType not valid.	Check the parameter given as taskType.
E1251	Workflow Manager	Workflow to class "{className}" not found!	In the application a not existent workflow class was requested. This is probably a programming error.
E1252	Workflow Manager	Workflow with ID "{workflowId}" not found!	There is a task configured with a not (anymore) existent workflow.
E1253	Workflow Manager	{className}::\$labels has to much / or missing labels!	The translatable labels of the the requested workflow do not cover all or to much strings of the workflow.
E1258	Project /Task	Missing projectId parameter in the delete project request.	In the delete project request the project id was not provided.
E1280	Task/User	The format of the segmentrange that is assigned to the user is not valid. Example: 1-3,5,8-9	Check the input for the editable segments; must be like: "1-3,5,8-9".
E1281	Task/User	The content of the segmentrange that is assigned to the user is not valid.	Make sure that the values are not reverse and do not overlap (neither in itself nor with other users of the same role).
E1339	Task	Missing mandatory parameter taskGuid.	The taskGuid is not provided as request parameter.
E1341	Task	You tried to open or edit another task, but you have already opened another one in another window. Please press F5 to open the previous one here, or close this message to stay in the Taskoverview.	Only one task can be opened for editing per user. If if the user has already opened a task for editing, he/she is not able to modify tasks in task overview with different browser tab. In short words, please use only one browser tab.
E1348	Task materialized view	The tasks materialized view was created.	Debugging information to trace the creation of a tasks materialized view.
E1349	Task materialized view	The tasks materialized view was dropped.	Debugging information to trace the deletion of a tasks materialized view.
E1381	Current Task	Access to CurrentTask was requested but no task ID was given in the URL.	Development error: Some PHP code tried to load the currently opened task (identified by the taskId given in the URL) but no task ID was provided in the URL. So either the URL producing the request is wrongly created (no Editor.data.restpath prefix), or its just the wrong context where the CurrentTask was accessed.
E1382	Current Task	Access to CurrentTask was requested but it was NOT initialized yet.	Development error: Some PHP code tried to access the currently opened task but it was not loaded yet. This can be done calling TaskContextTrait::initCurrentTask.
E1395	Task-Operation	The Task-Operation "{operation}" can not be started when the task is in state "{taskstate}"	The Task-Operation can not be started if the task is in the given state
E1396	Task-Operation	The Task-Operation "{operation}" can not be started, there is already an operation running	Another User may already started an operation for the task and therefore this operation has to be finished before another operation is started. Try again after the running operation has finished.

Project

EventCode	Context	EventMessage	Description / Solution
E1284	Project	Projects are not editable.	For task with task-type project the task put action is not allowed.

Jobs (Association between Tasks and Users)

EventCode	Context	EventMessage	Description / Solution
E1061	Job	The job can not be removed, since the user is using the task.	The user of the job has opened the associated task for reading or editing. Therefore this job can not be deleted.
E1062	Job	The job can not be removed, since the task is locked by the user.	The user of the job has opened the associated task for editing. Therefore this job can not be deleted.
E1160	Job	The competitive users can not be removed, probably some other user was faster and you are not assigned anymore to that task.	Leave the task and try to reopen it again.
E1161	Job	The job can not be modified, since the user has already opened the task for editing. You are to late.	Advise the user to leave the task, so that you can edit the Job again.
E1163	Job	Your job was removed, therefore you are not allowed to access that task anymore.	Refresh the task overview.
E1164	Job	You tried to open the task for editing, but in the meantime you are not allowed to edit the task anymore.	Refresh the task overview.
E1232	Job	Job creation: role "lector" is deprecated, use "reviewer" instead!	Please use the role "reviewer" instead!

Import

EventCode	Context	EventMessage	Description / Solution
E1083	Fileparser	The encoding of the file "{fileName}" is none of the encodings utf-8, iso-8859-1 and win-1252.	The named file is not encoded in one of the three supported types.
E1084	Fileparser	Given MID was to long (max 1000 chars), MID: "{mid}".	One of the MIDs in the uploaded file is too long. Maximal 1000 bytes are allowed.
E1000	SdXliff Fileparser	The file "{filename}" has contained SDL comments, but comment import is disabled: the comments were removed!	Enable comment import (see SDLXLIFF), or omit that file, or remove SDL comments for a successful import.
E1001	SdXliff Fileparser	The opening tag "{tagName}" contains the tagId "{tagId}" which is not SDLXLIFF conform!	That "{tagName}" contains the tagId "{tagId}" is not valid SDLXLIFF according to our reverse engineering of the SDLXLIFF format. Probably the parse has to be extended here.
E1002	SdXliff Fileparser	Found a closing tag without an opening one. Segment MID: "{mid}".	Invalid XML structure in the mentioned SDLXLIFF file.
E1003	SdXliff Fileparser	There are change-markers in the sdXliff-file "{filename}", but the import of change-markers is disabled.	Enable change-markers import (see SDLXLIFF), or omit that file, or remove change-markers for a successful import.
E1004	SdXliff Fileparser	Locked-tag-content was requested but tag does not contain a xid attribute.	Invalid SDLXIFF according to our reverse engineering.
E1005	SdXliff Fileparser	<sd:seg-defs was not found in the current transunit: "{transunit}"	Invalid SDLXIFF according to our reverse engineering.
E1006	SdXliff Fileparser	Loading the tag information from the SDLXLIFF header has failed!	Check if SDLXLIFF header content is valid XML.
E1007	SdXliff Fileparser	The tag "{tagName}" is not defined in the "_tagDefMapping" list.	Invalid SDLXIFF according to our reverse engineering. The used tags are either not contained in the tag definition list in the header, or the parser did not parse the header completely.
E1008	SdXliff Fileparser	The tag ID "{tagId}" contains a dash "-" which is not allowed!	Dashes are not allowed, since this may interfere with the GUI where dashes are used as delimiter in the IDs.
E1009	SdXliff Fileparser	The source and target segment count does not match in transunit: "{transunit}".	Invalid SDLXIFF according to our reverse engineering.
E1010	SdXliff Fileparser	The tag "{tagName}" was used in the segment but is not defined in the "_tagDefMapping" list!	Invalid SDLXIFF according to our reverse engineering. The used tags are either not contained in the tag definition list in the header, or the parser did not parse the header completely.
E1291	SdXliff Fileparser	The file "{filename}" did not contain any translation relevant content. Either all segments are set to translate="no" or the file was not segmented.	Either all segments in the SDLXLIFF are set to translate=no or no trans-unit contains segmented content. Studio is segmenting the source content only if the pre-translation was used or at least one segment was opened, edited and saved there.
E1322	SdXliff Fileparser	A CXT tag type x-tm-length-info with a unknown prop type "{propType}" was found.	The provided CXT tag of type x-tm-length-info did contain an unknown value in the prop > value tag with attribute key = 'length_type'.

E1323	SdlXliff Fileparser	The transUnit contains sdl:cxt tags, but we assume that tags only in the group tag!	According to our reverse engineering we have seen the sdl:cxt tag only in the group tag surrounding a transUnit tag but never in the transUnit tag directly. If that ever happen we have to implement that usage form.
E1017	CSV Fileparser	The regex {regex} matches the placeholderCSV string {placeholder} that is used in the editor_Models_Import_FileParser_Csv class to manage the protection loop.	It is not allowed to use a regular expression to protect CSV content which matches the internally used placeholder. Please find another solution to protect what you need to protect in your CSV via Regular Expression.
E1018	CSV Fileparser	The string \$this->placeholderCSV ({placeholder}) had been present in the segment before parsing it. This is not allowed.	The mentioned placeholder string is used for internally replacement, therefore it may not occur in the real CSV content.
E1075	CSV Fileparser	Error on parsing a line of CSV. Current line is: "{line}". Error could also be in previous line!	The mentioned line could not be parsed as CSV line. Check the CSV content.
E1076	CSV Fileparser	In the line "{line}" there is no third column.	Each line must contain at least 3 columns: mid, source and target column. Check the CSV content.
E1077	CSV Fileparser	No linebreak found in CSV: {file}	No valid line break(s) were found in the CSV, does it contain only one line?
E1078	CSV Fileparser	No header column found in CSV: "{file}"	No header columns could be found, check the CSV content.
E1079	CSV Fileparser	In application.ini configured column-header(s) "{headers}" not found in CSV: "{file}"	The header column names of the CSV do not match to the configured header column names in "runtimeOptions.import.csv.fields". The missing fields according to the configuration are shown in the error message.
E1080	CSV Fileparser	Source and mid given but no more data columns found in CSV: "{file}"	Each line must contain at least 3 columns: mid, source and target column. Check the CSV content.
E1067	XLF 1.2 Fileparser	MRK/SUB tag of source not found in target with Mid: "{mid}"	In the XLF a MRK or SUB tag was referenced in the source, but the referenced segment with the given mid was not found.
E1068	XLF 1.2 Fileparser	MRK/SUB tag of target not found in source with Mid(s): "{mids}"	In the XLF a MRK or SUB tag was referenced in the target, but the referenced segment with the given mid was not found.
E1069	XLF 1.2 Fileparser	There is other content as whitespace outside of the mrk tags. Found content: {content}	Translate5 interprets the XLIFF 1.2 specification in a way that in a segmented segment there may not be any other content as whitespace outside between the <mrk type="seg"> tags. If this is the case translate5 can not import the XLF file.
E1070	XLF 1.2 Fileparser	SUB tag of {field} is not unique due missing ID in the parent node and is ignored as separate segment therefore.	The XML node surrounding a <sub> tag must contain an id in order to identify that sub tag.
E1071	XLF 1.2 Fileparser	MRK tag of {field} has no MID attribute.	The given MRK tag does not contain a MID attribute.
E1194	XLF 1.2 Fileparser	The file "{file}" contains "{tag}" tags, which are currently not supported! Stop Import.	Contact the support to implement the import of the new tags.
E1195	XLF 1.2 Fileparser	A trans-unit of file "{file}" contains MRK tags other than type=seg, which are currently not supported! Stop Import.	Contact the support to implement the import of the other mrk tags.
E1196	XLF 1.2 Fileparser	Whitespace in text content of file "{file}" can not be cleaned by preg_replace. Error Message: "{pregMsg}". Stop Import.	Check the file content for validity.
E1232	XLF 1.2 Fileparser	XLF Parser supports only XLIFF Version 1.1 and 1.2, but the imported xliff tag does not match that criteria: {tag}	Check the file content for validity.
E1363	XLF 1.2 Fileparser	Unknown XLF tag found: {tag} - can not import that.	The listed tag is not known in XLF, therefore it can not be imported. Get in contact with the support.
E1273	DisplayText XML Fileparser	The XML of the DisplayText XML file "{fileName} (id {fileId})" is invalid!	The internal XML parser can not parse the structure of the uploaded XML file, probably it is not well formed.
E1274	DisplayText XML Fileparser	The DisplayText XML file "{fileName} (id {fileId})" does not contain any translation relevant segments.	The uploaded XML could be parsed, but there were no Displaymessage tags containing any data.
E1275	DisplayText XML Fileparser	Element "Inset" with ID {id} has the invalid type {type}, only type "pixel" is supported!	In "Inset" tag elements the attribute type must contain the value "pixel".

E1276	DisplayText XML Fileparser	Element "Len" with ID {id} has the invalid type {type}, only type "pixel" is supported!	In "Len" tag elements the attribute type must contain the value "pixel".
E1277	DisplayText XML Fileparser	Unknown XML tags "{tag}" discovered in file "{fileName}" (id {fileId})!	There were some unknown tags in the uploaded XML. This may not be a problem, but should be checked.
E1020	Relais Import	Errors in processing relais files: The following MIDs are present in the relais file "{fileName}" but could not be found in the source file, the relais segment(s) was/were ignored. MIDs: {midList}	For the listed MIDs the source segment was not found to the MID in the relais file, the Relais segment was ignored on import. The affected file is also logged.
E1021	Relais Import	Errors in processing relais files: Source-content of relais file "{fileName}" is not identical with source of translated file. Relais target is left empty. Segments: {segments}	For the listed segments the source content in the source file and in the relais file was different, therefore no relais target content was saved to the segment.
E1022	Relais Import	Errors in adding relais segment: Source-content of relais file "{fileName}" is identical with source of translated file, but still original segment not found in the database: {segments}	This issue is similar to E1021 , first a matching source segment was found to the relais segment, the source content equals, but the relais target data could not be saved. Investigate additional debug content!
E1112	Relais Import	Task was configured with relais language, but some relais file were not found. See Details.	Some of the work files do not have a corresponding file in the relais folder. In the details of the error the work files without a relais file are listed. Compare them with the files in the imported task.
E1023	TBX Parser	Unable to read the provided tbx file {filename}	The provided file for parsing can is not readable.
E1024	XML Parser	Invalid XML: expected closing "{closingTag}" tag, but got tag "{receivedTag}". Opening tag was: {openingTag}	Invalid xml chunk found while parsing xml file.
E1028	TBX Parser	{message}. \n Term collection name: {name}	Log the term collection exception/info produced while the tbx parser is running for the term.
E1031	Task Import - File Upload	A file "{filename}" with an unknown file extension "{ext}" was tried to be imported.	The uploaded file type is currently not supported.
E1032	Task Import	The passed source language "{language}" is not valid.	The source language given for the new task is invalid or not found in the languages table of the application.
E1033	Task Import	The passed target language "{language}" is not valid.	The target language given for the new task is invalid or not found in the languages table of the application.
E1034	Task Import	The import did not contain files for the relais language "{language}".	No importable data was found in the import package for the chosen relais language.
E1035	Task Import	The given taskGuid "{taskGuid}" was not valid GUID.	Please provide a valid GUID.
E1036	Task Import	The given userGuid "{userGuid}" was not valid GUID.	Please provide a valid GUID.
E1037	Task Import	The given userName "{userName}" was not valid user name.	Please provide a valid username.
E1038	Task Import	The import root folder does not exist. Path "{folder}".	The provided ZIP package is unzipped on the server for further processing. That unzipped folder can not be found. This is probably a problem of permissions on the server.
E1039	Task Import	The imported package did not contain a valid "{workfiles}" folder.	The uploaded ZIP package did not contain a "workfiles" folder, which contains the data to be imported. See ZIP import package format .
E1040	Task Import	The imported package did not contain any files in the "{workfiles}" folder.	The "workfiles" Folder in the imported ZIP package was empty, so there is nothing to be imported.
E1052	Task Import	TODO Some of the tasks metaData can not be imported. See previous exception.	Some of the tasks metaData can not be imported. See previous exception.
E1325	Task Import; Task-config template	Something went wrong when loading task config template with name: {filename}. The error was:{errorMessage}	Error happened when the config template is being parsed or the parsed configs are saved as task specific configs

E1327	Task Import; Task-config template	The config value {name} given in the task-config.ini does not exist in the main configuration and is ignored therefore.	Check the config name, change it or remove it from the task-config.ini
E1053	Task Import; Pixel-Mapping MetaData	Pixel-Mapping: Import failed due not found customer specified by customer number in excel - client nr: {lastClientNr}	
E1054	Task Import; Pixel-Mapping MetaData	Pixel-Mapping: missing default-values for pixel-width for font-size {fontSize}. Add the missing values to the config.	Add the missing value in your defaultPixelWidths-settings in the task template config.
E1096	Task Import; Pixel-Mapping MetaData	Pixel-Mapping: ignored one ore more lines of the excel due one or more empty columns.	Check the imported pixel-mapping.xlsx some of the needed columns were empty, see also error details for the collected lines with empty columns.
E1278	Task Import; Pixel-Mapping MetaData	Segment length calculation: No pixel-width set for several characters. Default width is used. See affected characters in extra data.	For the listed characters no width was defined, so the configured default value as fallback is used. The missing characters are listed as unicode charpoints and the real character in parathensis.
E1060	Task Import	For the fileextension "{extension}" no parser is registered. For available parsers see log details.	The user tried to import a file which can not be imported by the native import converters. See the log details for the available native importable file formats. Otherwise consider to enable Okapi to convert the uploaded file into a native importable XLF format.
E1135	Task Import	There are no importable files in the Task. The following file extensions can be imported: {extensions}	There is no file in the import package which can be imported. Neither native by translate5, nor via a converter plug-in like Okapi .
E1136	Task Import	Some files could not be imported, since there is no parser available. For affected files see log details.	The user tried to import one or more files which can not be imported. Neither native by translate5, nor via a converter plug-in like Okapi . See the log details for the affected files.
E1166	Task Import	Although there were importable files in the task, no files were imported. Investigate the log for preceeding errors.	There was at least one importable file in the package which can be imported, but the import process did not import any file. Probably there was another error before, for example with a file converter plug-in like Okapi .
E1190	XLF 1.2 Fileparser	The XML of the XLF file "{fileName} (id {fileId})" is invalid!	The provided XLF file contains no valid XML. See the task log, the concrete XML error should be logged there too.
E1191	XLF 1.2 Fileparser	The XLF file "{fileName} (id {fileId})" does not contain any translation relevant segments.	Since there are no importable segments in the file, omit the file in import.
E1193	Imported Matchrate Type	File "{file}" contains unknown matchrate types. See details.	In the mentioned file there are matchrate types not known to translate5.
E1241	DataProvider Zip	DataProvider Zip: zip file could not be opened: "{zip}"	Check if the uploaded file is a valid ZIP file.
E1242	DataProvider Zip	DataProvider Zip: content from zip file could not be extracted: "{zip}"	Check if the uploaded file is a valid ZIP file.
E1243	DataProvider Zip	DataProvider Zip: TaskData Import Archive Zip already exists: "{target}"	Remove the Archive ZIP manually.
E1244	DataProvider SingleUpload	DataProvider SingleUpload: Uploaded file "{file}" cannot be moved to "{target}"	Please contact the support.
E1245	DataProvider	DataProvider: Could not create folder "{path}"	Please contact the support.
E1246	DataProvider	DataProvider: Temporary directory does already exist - path: "{path}"	Remove the already existing path manually.
E1247	DataProvider Directory	DataProvider Directory: Could not create archive-zip	Please contact the support.

E1248	DataProvider Directory	DataProvider Directory: The importRootFolder "{importRoot}" does not exist!	Create the import root folder manually.
E1249	DataProvider ZippedUri	DataProvider ZippedUri: fetched file can not be saved to path "{path}"	Check the fetched URL and the location where the file should be saved to.
E1250	DataProvider ZippedUri	DataProvider ZippedUri: ZIP file could not be fetched from URL "{url}"	Check the fetched URL.
E1265	DataProvider Factory	DataProvider Factory: The task to be cloned does not have a import archive zip! Path: {path}	The task to be cloned does not have a import archive zip.
E1338	Task Import	IMPORTANT: The "proofRead" folder in the zip import package is deprecated from now on. In the future please always use the new folder "workfiles" instead. All files that need to be reviewed or translated will have to be placed in the new folder "workfiles" from now on. In some future version of translate5 the support for "proofRead" folder will be completely removed. Currently it still is supported, but will write a "deprecated" message to the php error-log.	The proofRead folder name in the task import zip package should be no longer used. Please use workfiles instead.
E1369	DataProvider Project	DataProvider Project: No matching work-files where found for the task.	No matching work files were found for the currently processed task upload. This can happen when for the current task there is no matching language or filetype provided in the request parameters.
E1372	DataProvider Zip	DataProvider Zip: Uploaded zip file "{file}" cannot be moved to "{target}"	Unable to copy the zip file to the target location.
E1378	Task Import Callback	The task import callback HTTP status code is {code} instead 200.	See extra data for complete result.
E1379	Task Import	The task import was cancelled after {hours} hours.	Normally this happens only if the import it self was either crashed in a very unusual way or the server was restarted while import.
E1384	DataProvider Project	DataProvider Project: Maximum number of allowable file uploads has been exceeded.	The number of uploaded files is over the defined limit in php. Increase max_file_uploads php configuration to allow more files to be uploaded.
E1394	All finish of a role Callback	All finish of a role callback HTTP status code is {code} instead 200.	The configured callback when all users are finishing the role does return different HTTP status then 200. See extra data for more info.

Export

EventCode	Context	EventMessage	Description / Solution
E1085	Task Export	this->_classNameDiffTagger must be defined in the child class.	This is a developer issue, contact the developers.
E1086	Tsk Export	Error in Export-Fileparsing. instead of a id="INT" and a optional field="STRING" attribute the following content was extracted: "{content}"	The parsing of the internal <lekTargetSeg/> placeholders in the skeleton data failed.
E1087	Task Export	See E1086	
E1088	Task Export	Error in diff tagging of export. For details see the previous exception.	The export with enabled automatic diff of the content fails. The original message of the export should be attached.
E1089	Task Export with Diff	Tag syntax error in the segment content. No diff export is possible. The segment had been: "{segment}"	In this segment for one closing tag no corresponding opening tag exists - or the tagorder had been syntactically incorrect already before the import in the editor. Therefore it is not possible to create an export with sdl-change-marks in it. Try to export without change-marks.
E1090	Task Export with Diff	The number of opening and closing g-Tags had not been the same! The Segment had been: "{segment}"	Similar to E1089.
E1091	Task Export with Diff	See E1089	
E1092	Task Export with Diff	See E1090	
E1093	Task Export with Diff	See E1090	

E1143	Task Export	ExportedWorker: No Parameter "zipFile" given for worker.	This is an implementantion error.
E1144	Task Export	ExportedWorker: No Parameter "folderToBeZipped" given for worker.	This is an implementantion error.
E1145	Task Export	Could not create export-zip.	
E1146	Task Export	The task export folder does not exist, no export ZIP file can be created.	The user has probably clicked multiple times on the export button while the first export was still running.
E1147	Task Export	The task export folder does not exist or is not writeable, no export ZIP file can be created.	See E1146.
E1149	Task Export	Export: Some segments contains tag errors.	See error details for affected segments and details.
E1157	Task Export	Export: the file "{file}" could not be exported, since had possibly already errors on import.	See error details for affected file and details.
E1170	Task Metadata Export	The Metadata of the currently filtered tasks can not be exported as Excel-file.	

Language Resources

EventCode	Context	EventMessage	Description / Solution
E1257	Language Resources; Service	The LanguageResource-Service "{serviceType}" is not configured. Please check this confluence-page for more details: "{url}"	When adding a LanguageResource, translate5 shows all LanguageResource-Services that translate5 can handle, no matter if they are already configured or not. If an unconfigured service is chosen, the user gets the info that more action is needed, including a link to a confluence-page with further details regarding that service.
E1316	Language Resources; Service	The previously configured LanguageResource-Service "{service}" is not available anymore.	This errors happens, if a language resource was configured and associated to a task, and after that the configuration (the URL to the server) was removed again.
E1050	Language Resources; Task	Referenced language resource not found.	This error can happen on the association of language resources to tasks, if the a chosen language resource was deleted in the meantime.
E1051	Language Resources; Task	Cannot remove language resource from task, since task is used at the moment.	The association of a language resource to a task can not removed, since the affected task is used by a user at the moment.
E1106	Language Resources	Given Language-Resource-Service "{serviceType}." is not registered in the Language-Resource-Service-Manager!	This happens if a task has associated a language resource, which has completely deactivated (for example by deactivating the plug-in).
E1158	Language Resources	A Language Resources cannot be deleted as long as tasks are assigned to this Language Resource.	Remove all tasks first from that resource.
E1169	Language Resources	The task is in use and cannot be reimported into the associated language resources.	Check who or what process is locking the task
E1282	Language Resources; Service; Connector	Language resource communication error.	General language resources error. It can happend when segment pre-translation is requested, general task pre-translation or instant-translate search. For more info check the error log,
E1311	Language Resources	Could not connect to language resource {service}: server not reachable	The server of the language resource is not reachable. This means that the server/service is not running, there is a network problem, or the service is not configured properly.
E1312	Language Resources	Could not connect to language resource {service}: timeout on connection to server	The server of the language resource is not reachable in a determined time span. This means that the server/service may be running but is not able to accept new connections.
E1313	Language Resources	The queried language resource {service} returns an error.	See the error log for more details about the error.
E1370	Language Resources	Empty response from language resource {service}	The service could be queried but returns an empty response, there is probably an error with the service.
E1315	Language Resources	JSON decode error: {errorMsg}	The result of the language resource was invalid.
E1288	Language Resources	The language code [{languageCode}] from resource [{resourceName}] is not valid or does not exist in the translate5 language code collection.	The language code received from the remote resource was not found(does not exist) in translate5 languages code collection.

E1300	Language Resources	The LanguageResource answer did contain additional tags which were added to the segment, starting with Tag Nr {nr}.	The answer of the language resource did contain more tags as available in the source text.
E1301	Language Resources	The LanguageResource answer did contain it ph ept bpt tags, which are removed since they can not be handled.	The language resource returned some <it> <ph> <ept> or <bpt> tag, which can not be handled here. So the tag with its content was removed.
E1302	Language Resources	The LanguageResource did contain invalid XML, all tags are getting removed. See also previous InvalidXMLException in Log.	The language resource returned invalid XML, all tags were removed. The user has to add the missing source tags manually on reviewing the pretranslated content.
E1397	Language Resources: pivot pre-translation	Pivot pre-translation: task can not be locked for pivot pre-translation.	The task was locked by another process, so no pivot pre-translation is possible.
E1303	Language Resource OpenTM2	OpenTM2: could not add TMX data to TM	
E1304	Language Resource OpenTM2	OpenTM2: could not create prefilled TM	The uploaded TM could not be used as new TM, see error details for more information.
E1305	Language Resource OpenTM2	OpenTM2: could not create TM	The TM could not be created, see error details for more information.
E1306	Language Resource OpenTM2	OpenTM2: could not save segment to TM	A segment in the TM could not be updated, see error details for more information.
E1314	Language Resource OpenTM2	The queried OpenTM2 TM "{tm}" is corrupt and must be reorganized before usage!	The mentioned TM must be reorganized via the OpenTM2 GUI. See the error log details for the affected server and the TM ID used on the server.
E1333	Language Resource OpenTM2	The queried OpenTM2 server has to many open TMs.	Something was going wrong with the internal garbage cleaning and TM closing of OpenTM2. If this error persists, the OpenTM2 service should be restarted.
E1377	Language Resource OpenTM2	OpenTM2: Unable to use the memory because of the memory status {status}.	After 20 seconds of waiting, the memory status is still not "available" which makes this memory not usable.
E1319	Language Resource Google Translate	Google Translate authorization failed. Please supply a valid API Key.	The configured API Key is not valid.
E1320	Language Resource Google Translate	Google Translate quota exceeded. The character limit has been reached.	The usage quota of your Google Translate account is exceeded.
E1321	Language Resource Term Collection	Term Collection Import: Errors on parsing the TBX, the file could not be imported.	See the log for additional errors on importing the TBX file.
E1335	Language resource: resources usage export	Unable to create export zip archive {path}.	Unable to create export zip archive. For more info see the error log.
E1336	Language resource: resources usage export	Unable to close the export zip archive {path}.	Unable to close export zip archive. For more info see the error log.
E1344	Language Resource Microsoft Translator	Microsoft Translator returns an error: {errorNr} - {message}	See the error message from Microsoft Translator to find out what is wrong.
E1345	Language Resource Microsoft Translator	Could not authorize to Microsoft Translator, check your configured credentials.	Validate your Microsoft Translator API configuration. Ensure that apiUrl, apiKey and apiLocation are configured to the same values as in your azure configuration.
E1346	Language Resource Microsoft Translator	Microsoft Translator quota exceeded. A limit has been reached.	See the error log for details.

E1358	Language Resource Term Collection	Term Collection Import: Unable to open zip file from file-path: {filePath}	See the error log for details.
E1359	Language Resource Term Collection	Term Collection Import: Content from zip file could not be extracted.	See the error log for details.

Terminology

EventCode	Context	EventMessage	Description / Solution
E1152	Terminology	Missing mandatory collectionId for term creation.	
E1153	Terminology	Missing mandatory language (ID) for term creation.	
E1154	Terminology	GroupId was set explicitly, this is not allowed. Must be set implicit via a given termEntryId.	
E1105	Terminology	There is no proposal which can be confirmed.	The user tried to confirm a term proposal on a term which does not have any proposal to be confirmed.
E1108	Terminology	There is no attribute proposal which can be confirmed.	The user tried to confirm a term attribute proposal on a attribute which does not have any proposal to be confirmed.
E1109	Terminology	There is no proposal which can be deleted.	The user tried to deleted a term proposal on a term which does not have any proposal.
E1110	Terminology	There is no attribute proposal which can be deleted.	The user tried to deleted a term attribute proposal on a attribute which does not have any proposal.
E1111	Terminology	The made term proposal does already exist as different term in the same language in the current term collection.	Search for the proposed term in the collection.
E1113	Terminology	No term collection assigned to task although tasks terminology flag is true.	This indicates a new programming error or manual change of the data in the DB. If associations between TermCollections and task are maintained via API the "terminology" flag of the task entity should be maintained correctly.
E1114	Terminology	The associated collections don't contain terms in the languages of the task.	Could happen when all terms of a language are removed from a TermCollection via term import after associating that term collection to a task.
E1115	Terminology	Collected terms could not be converted to XML.	Internal SimpleXML error.
E1116	Terminology	Could not load TBX into TermTagger: TBX hash is empty.	There was probably an error on the TBX generation before.
E1117	Terminology	Could not load TBX into TermTagger: TermTagger HTTP result was not successful!	Loading terminology (TBX generated by translate5) into a termtagger instance has failed! Look also for a directly following E1133 or E1134 in the log.
E1118	Terminology	Could not load TBX into TermTagger: TermTagger HTTP result could not be decoded!	Loading terminology (TBX generated by translate5) into a termtagger instance has probably failed. Since the answer can not be decoded this could mean that the request has failed, or it was successful without answering correctly. Look also for a directly following E1133 or E1134 in the log.
E1119	Terminology	TermTagger communication Error.	
E1130	Terminology	TermTagger communication Error, probably crashing the TermTagger instance.	See Details for the transferred segments to find out which content led to the crash. Probably other errors before or after that error could contain usable information too.
E1120	Terminology	TermTagger returns an error on tagging segments.	
E1121	Terminology	TermTagger result could not be decoded.	Look also for a directly following E1133 or E1134 in the log.
E1122	Terminology	TermTaggerImport Worker can not be initialized!	Some error happened on worker initialization, check logged parameters.
E1123	Terminology	Some segments could not be tagged by the TermTagger.	Happens on termtagging while importing a task. See the error details to get a list of affected, non tagged segments.
E1124	Terminology	Parameter validation failed, missing serverCommunication object.	Happens on live termtagging on segment editing only.
E1125	Terminology	TermTagger DOWN: one or more configured TermTagger instances are not available: {serverList}	One or more TermTagger instances are not available. All TermTagger instances are listed with their status. Please check them manually and restart them if needed.

E1126	Terminology	Plugin TermTagger URL config default, import or gui not defined (check config runtimeOptions.termTagger.url)	One of the required config-settings default, import or gui under runtimeOptions.termTagger.url is not defined in configuration.
E1127	Terminology	Plugin TermTagger default server not configured: configuration is empty.	The required config-setting runtimeOptions.termTagger.url.default is not set in configuration. Value is empty.
E1128	Terminology	See E1122.	
E1240	Terminology	TermTagger TIMEOUT: The configured TermTagger "{termTaggerUrl}" did not respond in an appropriate time.	Normally everything should be OK, the considered termtagger is probably just doing its work and can not respond to another request in an appropriate time frame. Only if this error is logged multiple times further investigations should be done.
E1129	Terminology	TermTagger DOWN: The configured TermTagger "{termTaggerUrl}" is not reachable and is deactivated in translate5 temporary.	The termTagger server as specified in the error message is deactivated automatically. On each periodical cron call (normally all 15 minutes) all termtaggers are checked for availability. If a previously deactivated TermTagger is available again, it is reactivated automatically. To reactivate the TermTagger servers manually just call the following SQL statement in the Database: <pre>DELETE FROM `zf_memcache` WHERE `id` = 'TermTaggerDownList';</pre>
E1131	Terminology	TermTagger DOWN: No TermTagger instances are available, please enable them and reimport this task.	Start the TermTagger(s) if not already done. If the TermTaggers were started and crashed then, see E1129 how to reactivate the TermTaggers marked as offline in translate5. After reactivation, reimport the task. The task clone functionality can be used to reimport the task.
E1132	Terminology	Conflict in merging terminology and track changes: "{type}".	Merging track changes and terminology was producing and error. See log details for more information.
E1133	Terminology	TermTagger reports error "{error}".	There was an error on the side of the termtagger, the error message was displayed. Attaching more log data to that error is not possible, but in the log there should be another error (E1117, E1118, E1121) directly after that error.
E1134	Terminology	TermTagger produces invalid JSON: "{jsonError}".	The JSON produced by the TermTagger was invalid, see the JSON decode error message. Attaching more log data to that error is not possible, but in the log there should be another error (E1117, E1118, E1121) directly after that error.
E1326	Terminology	TermTagger can not work when source and target language are equal.	The task's source and target language are equal. This makes it impossible to use the TermTagger causing a hang otherwise.
E1353	Terminology	TBX Import: Folder to save images does not exist or is not writable!	See details to get the folder which was tried to be used. This folder does either not exist or is not writable by the apache.
E1354	Terminology	TBX Import: Folder to save termcollection images could not be created!	See details to get the folder which was tried to be used. This folder does either not exist or is not writable by the apache.
E1356	Terminology	TBX Import: Import error - {msg}	Very unusual that this error happens, see the msg and extra data.
E1357	Terminology	TBX Import: Could not import due unknown attribute level	Very unusual that this error happens, see the msg and extra data.
E1393	Terminology	TBX Import: The XML structure of the TBX file is invalid: {message}	In this case the XML of the given TBX file is invalid and can not be parsed.
E1360	Terminology	TBX Import: The TBX contains terms with unknown administrative / normative states. See details for a list of states.	The listed states are unknown and can not be mapped to the usual administrative status values. Please configure them in the runtimeOptions.tbx.termImportMap configuration.
E1361	Terminology	TBX Import: Unable to import terms due invalid Rfc5646 language code "{code}"	The listed language code is invalid / not configured in translate5, the corresponding terms could not be imported.
E1364	Terminology	TermTagger overall run done - {segmentCounts}	Reports that the whole task was tagged with the termtagger and shows the segment status counts.

Segment

EventCode	Context	EventMessage	Description / Solution
E1065	Segment	The data of the saved segment is not valid.	The data of the saved segment contains invalid data, see error details for more information.
E1066	Segment	The data of the saved segment is not valid.	See E1065, in addition that the validations contain at least an error where the segment is either to long or to short. This error is separate since it should produce a warning instead just a debug level entry.
E1259	Segment	The data of the saved segment is not valid.	See E1065, in addition that the validations contain at least an error where the lines in the segment are either too many or (at least one of them is) too long. This error is separate since it should produce a warning instead just a debug level entry.

E1155	Segment	Unable to save the segment. The segment model tried to save to the materialized view directly.	Programming error: The writeable table of the segment is set to the materialized view. This is wrong, since the way is: write to the LEK_segments table, write to the data table, then update the view with the data from there.
E1081	Segment Pixellength	Textlength by pixel failed; most probably data about the pixelWidth is missing: fontFamily: "{fontFamily} fontSize: "{fontSize}"	Same as E1082 below, but no default width is available for that font and font size.
E1082	Segment Pixellength	Segment length calculation: missing pixel width for several characters.	On of the characters in the segment has no pixel length defined, the default pixel width is used. This error happens in most cases on the export of a task, where the length of the segments is finally checked. Also it happens on saving a segment.

Segment: Search and replace

EventCode	Context	EventMessage	Description / Solution
E1192	Search and replace	Replace all can not be used for task with usageMode "simultaneous"	The replace all is disabled for the tasks where the task usage mode is simultaneous.

QA / AutoQA

EventCode	Context	EventMessage	Description / Solution
E1343	Quality processing on Task Import or Segment editing	Setting the FieldTags tags by text led to a changed text-content presumably because the encoded tags have been improperly processed	Create a ticket for this issue with the event added.
E1391	Quality processing on Task Import or Segment editing	Two non-splittable tags interleave each other.	Create a ticket for this issue with the event added.
E1392	Quality processing on Task Import or Segment editing	SNC lib (which stands behind AutoQA Numbers Check) detected an error of a kind previously unknown to translate5 app	Create a ticket for this issue with the event added.

Excel Ex-Import

EventCode	Context	EventMessage	Description / Solution
E1137	Task	Task can not be exported as Excel-file.	
E1141	Task	Excel Reimport: upload failed.	error on writing file to /data/editorImportedTasks/{takGuid}/excelReimport
E1138	Task	Excel Reimport: Formal check failed: task-guid differs in task compared to the excel.	
E1139	Task	Excel Reimport: Formal check failed: number of segments differ in task compared to the excel.	
E1140	Task	Excel Reimport: Formal check failed: segment # {segmentNr} is empty in excel while there was content in the the original task.	
E1142	Segment	Excel Reimport: at least one segment needs to be controlled.	This is actually a warning. You have to control all segments in the given list. They may have an invalid tag-structure (eg. open a tag but not closing it) or something similar. This can lead to problems on further workflow steps.
E1148	Task	Task can not be locked for excel export, no excel export could be created.	That means the task is currently in use by another user / process. This is logged as info, since this can happen if another reviewer is editing while another reviewer is finishing the task.

Plug-Ins

EventCode	Context	EventMessage	Description / Solution
E1218	Plug-In Manager	The PHP class for the activated plug-in "{plugin}" does not exist.	Either there is a typo in the class name of the activated plug-in class, or the class does not exist (anymore). Perhaps it was deleted. Or the wrong translate5 package without such a plug-in was installed.
E1234	Plug-In Manager	Multiple Plugin Classes found to key {key}	if some one ever traps here: search key ordered by "_" in the plugin class list (or implement something like a search tree)
E1235	Plug-In	No Plugin Configuration found!	No general plug-in configuration runtimeOptionsplugins exists.

E1236	Plug-In	A Plugin is missing or not active - plugin: {plugin}	The mentioned plug-in is needed for another plug-in and must be activated therefore.
E1237	Plug-In	The following Plugins are not allowed to be active simultaneously: {current} and {blocked}	The mentioned plug-in is needed for another plug-in and must be activated therefore.
E1238	Plug-In	No Plugin Configuration found for plugin {plugin}	No specific plug-in configuration was found under runtimeOptionsplugins.

Plug-In DeepL

EventCode	Context	EventMessage	Description / Solution
E1198	Plug-In DeepL	DeepL Plug-In: No config given.	Make sure that config-data for the DeepL-Plugin exists.
E1199	Plug-In DeepL	DeepL Plug-In: API-Server is not defined.	Make sure that DeepL's API-Server is set in the config.
E1200	Plug-In DeepL	DeepL Plug-In: Authentication key is not defined.	Make sure that the authentication-key from the DeepL-Account is set in the config.
E1317	Plug-In DeepL	DeepL authorization failed. Please supply a valid API Key.	The configured API Key is not valid.
E1318	Plug-In DeepL	DeepL quota exceeded. The character limit has been reached.	The usage quota of your DeepL account is exceeded.
E1334	Plug-In DeepL	DeepL is returning an error: {message}	See the error message what is going wrong.
E1385	Plug-In DeepL	DeepL Plug-In: Unable to create glossary	There was a problem on DeepL glossary creation. For more info check the error log.
E1386	Plug-In DeepL	DeepL Plug-In: For one or more of the clients assigned to your current TermCollection the TermCollection {0} has already been assigned as "DeepL glossary source". Should the TermCollection {0} be unassigned as glossary source for all of its assigned clients?	There is already term-collection in use as glossary source for one of the matching customers when trying to assign another term-collection to be used as glossary source.
E1388	Plug-In DeepL	DeepL Plug-In: Unable to fetch all available language combinations for glossaries.	Api error calling the glossary-language-pairs endpoint. For more info see the error log.
E1389	Plug-In DeepL	DeepL Plug-In: Unable to delete glossary.	Api error calling the DELETE /v2/glossaries/[glossary_id] endpoint. For more info see the error log.

Plug-In Groupshare

EventCode	Context	EventMessage	Description / Solution
E1097	Plug-In GroupShare	Multi Purpose Code logging in the context of Groupshare	Multi Purpose Code logging in the context of Groupshare.
E1098	Plug-In GroupShare	Groupshare Plug-In: Exception	General Purpose Exception
E1099	Plug-In GroupShare	Groupshare Plug-In: No valid license token in cache for current user	There is no valid license token in the cache for the current user. The license token creation for this user was probably done before, but the token does not exist anymore.
E1214	Plug-In GroupShare	No connection to Groupshare Server: {message}	There is no connection to the Groupshare Server, check added message which should contain the raw error message.
E1215	Plug-In GroupShare	No connection to Groupshare Server: {message}	See E1214 above.
E1264	Plug-In GroupShare	GroupShare Plug-In: retrieved data is missing or wrong.	Check the result from the request.

Plug-In InstantTranslate

EventCode	Context	EventMessage	Description / Solution
E1207	Plug-In InstantTranslate	InstantTranslate: Response status "{status}" in indicates failure in communication with the API.	Check the error log for further information.
E1208	Plug-In InstantTranslate	InstantTranslate: parse error in JSON response, the error was: "{msg}"	Check the error log for further information.
E1209	Plug-In InstantTranslate	InstantTranslate: empty JSON response.	Check the error log for further information.

E1211	Plug-In InstantTranslate	InstantTranslate: Filetranslation failed. "{msg}"	Check the error log for further information.
E1212	Plug-In InstantTranslate	InstantTranslate: Parameter is not valid. "{msg}"	Check the error log for further information.
E1213	Plug-In InstantTranslate	InstantTranslate: Error in config or roles. "{msg}"	Throws an error due to configuration-issues. Check the error log for further information.
E1233	Plug-In InstantTranslate	InstantTranslate: Please check your configuration for pretranslationTaskLifetimeDays. "	Adds an entry in the error-log due to configuration-issues, but doesn't stop the application. Solution: Check if pretranslationTaskLifetimeDays is set in the configuration.
E1287	Plug-In InstantTranslate	InstantTranslate: "0" as upload field name is deprecated. Use "file" as upload field name instead.	Temporary warning for "0" the file upload api field name. The correct file upload field name for files pre-translations should be "file".
E1376	Plug-In InstantTranslate	InstantTranslate: Not all required parameters are provided when writing to instant-translate memory	Missing parameters where found in the write to instant translate memory request.
E1383	Plug-In InstantTranslate	InstantTranslate: The submitted Markup is invalid	The User submitted invalid markup that therefore could not be translated

Plug-In MatchAnalysis

EventCode	Context	EventMessage	Description / Solution
E1100	Plug-In MatchAnalysis	Multi Purpose Code logging in the context of MatchAnalysis	Multi Purpose Code logging in the context of MatchAnalysis.
E1101	Plug-In MatchAnalysis	Disabled a Language Resource for analysing and pretranslation due too much errors.	Check the details and also the logs for more information. Enable debugging for domain "plugin.matchanalysis" to get more info about the problems of the disabled language resources.
E1371	Plug-In MatchAnalysis	Internal Fuzzy language resource could not be created. Check log for previous errors.	Check the details and also the logs for more information.
E1102	Plug-In MatchAnalysis	Unable to use connector from Language Resource "{name}". Error was: "{msg}".	Check the details and also the logs for more information. Enable debugging for domain "plugin.matchanalysis" to get more info about the problems of the disabled language resources.
E1103	Plug-In MatchAnalysis	MatchAnalysis Plug-In: tried to load analysis data without providing a valid taskGuid	A valid taskGuid must be provided here as parameter, to load only the analysis data for one task.
E1167	Plug-In MatchAnalysis	MatchAnalysis Plug-In: task can not be locked for analysis and pre-translation.	The task was locked by another process, so no analysis and pre-translation is possible.
E1168	Plug-In MatchAnalysis	MatchAnalysis Plug-In: TermTagger worker for pre-translation can not be initialized.	
E1239	Plug-In MatchAnalysis	MatchAnalysis Plug-In: Language resource "{name}" has status "{status}" and is not available for match analysis and pre-translations.	There is a problem with the associated language resource to be used for analysis and pre-translation. Please check status and details of the problem.

Plug-In NecTm

EventCode	Context	EventMessage	Description / Solution
E1162	Plug-In NecTm	NEC-TM Plug-In: Exception	
E1180	Plug-In NecTm	NEC-TM Plug-In: Error	
E1181	Plug-In NecTm	NEC-TM Plug-In: Synchronize of NEC-TM-Tags with our categories failed	NecTm Plug-In: Synchronize of NEC-TM-Tags with our categories failed. Check if the api-server of NEC-TM is running.
E1256	Plug-In NecTm	NEC-TM Plug-In: A new NEC-TM-LanguageResource must have at least one category assigned.	NecTm Plug-In: We should always use tags in the data uploaded, if not, the data can't be searched by users (only by admin).
E1182	Plug-In NecTm	NEC-TM Plug-In: The languages for the Nec-TM-LanguageResource differ from the languages of the segment.	
E1183	Plug-In NecTm	NEC-TM Plug-In: Could not save segment to TM	

Plug-In Okapi

EventCode	Context	EventMessage	Description / Solution
E1055	Plug-In Okapi	Okapi Plug-In: Bconf not given or not found: {bconfFile}	Either there was no bconf given, or the default bconf could not be found. Default for import should be: ./application/modules/editor/Plugins/Okapi/data/okapi_default_import.bconf Default for export should be: ./application/modules/editor/Plugins/Okapi/data/okapi_default_export.bconf
E1056	Plug-In Okapi	Okapi Plug-In: tikal fallback can not be used, workfile does not contain the XLF suffix: {workfile}	In seldom scenarios tikal is used for export, if tikal receives a non XLIFF file this error is thrown.
E1057	Plug-In Okapi	Okapi Plug-In: Data dir not writeable: {okapiDataDir}	Solution: change filesystem rights so that the apache user can write into ./application/modules/editor/Plugins/Okapi/data
E1058	Plug-In Okapi	Okapi Plug-In: Error in converting file {file} on import. See log details for more information.	An error described in message happened on converting the file. Check the message, since the error could be independent from the given file, for example if some Okapi configuration was wrong, or the Okapi server is not available. A full log of the happened exception is available in the log (level debug).
E1059	Plug-In Okapi	Okapi Plug-In: Configuration error - no Okapi server URL is configured!	Set a correct Okapi server URL in the configuration:
E1150	Plug-In Okapi	Okapi Plug-In: The exported XLIFF contains empty targets, the Okapi process will probably fail then.	If the Okapi export failed investigate the XLIFF to find out the empty segments and why they are empty.
E1151	Plug-In Okapi	Okapi Plug-In: Error in converting file {file} on export. See log details for more information.	An error described in message happened on converting the file. Check the message, since the error could be independent from the given file, for example if some Okapi configuration was wrong, or the Okapi server is not available. A full log of the happened exception is available in the log (level debug).
E1340	Plug-In Okapi	Okapi Plug-In: The default bconf configuration file-name is not set.	The value was empty for the config with name: runtimeOptions.plugins.Okapi.import.okapiBconfDefaultName or runtimeOptions.plugins.Okapi.export.okapiBconfDefaultName For more info see error log.
E1387	Plug-In Okapi	Okapi Plug-In: Providing the BCONF to use in the import ZIP is deprecated	This is just a warning hinting to the use of the deprecated feature to provide the BCONF to use in the import ZIP
E1390	Plug-In Okapi	Okapi Plug-In: The SRX file is not valid	The uploaded segmentation/SRX file is not valid. Details will be part of the message

Plug-In PangeaMt

E1270	Plug-In PangeaMt	PangeaMt Plug-In: No config given.	Make sure that config-data for the PangeaMt-Plugin exists.
E1271	Plug-In PangeaMt	PangeaMt Plug-In: API-Server is not defined.	Make sure that PangeaMt's API-Server is set in the config.
E1272	Plug-In PangeaMt	PangeaMt Plug-In: Apikey is not defined.	Make sure that the apikey for your PangeaMt-access is set in the config.

Openid connect

EventCode	Context	EventMessage	Description / Solution
E1165	Openid	Error on openid authentication: {message} \n Request params: {request} \n Session: {session} \n Openid params: {openid}	Openid connect client exception. The error is thrown by the openidconnect library. This will output the original error message and some additional debug info
E1173	Openid	The OpenIdUserData attribute {attribute} was not set by the requested OpenID server.	Make sure, that your IDP (identity provider) server provides the relevant attribute.
E1174	Openid	No roles are provided by the OpenID Server to translate5. The default roles that are set in the configuration for the customer are used.	If you want to set the roles of the user through your IDP server, provide the role or roles attribute there.
E1204	Openid	Unable to fetch the userInfo from the defined userinfo_endpoint.	The userinfo_endpoint request to the openid provider is not possible or the request was empty.
E1328	Openid	OpenID connect authentication is only usable with SSL/HTTPS enabled!	The authentication cookie of translate5 must be delivered with the samesite flag set. In order that OpenID connect works, the samesite flag must be set to "None", but this works only with HTTPS- / SSL enabled.
E1329	Openid	OpenID connect: The default server and the claim roles are not defined.	
E1330	Openid	The customer server roles are empty but there are roles from the provider.	

E1331	Openid	Invalid claims roles for the allowed server customer roles	
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FrontEndMessageBus

EventCode	Context	EventMessage	Description / Solution
E1175	Plug-In FrontEndMessageBus	FrontEndMessageBus: Missing configuration - runtimeOptions.plugins.FrontEndMessageBus.messageBusURI must be set in configuration.	Set the missing messageBusURI configuration: Message Bus URI, change default value according to your needs (as configured in config.php of used FrontEndMessageBus). Unix sockets are also possible, example: unix:///tmp/translate5MessageBus
E1176	Plug-In FrontEndMessageBus	FrontEndMessageBus: Response status "{status}" in indicates failure in communication with message bus.	Check the error log of the Message Bus server for further information.
E1177	Plug-In FrontEndMessageBus	FrontEndMessageBus: parse error in JSON response, the error was: "{msg}"	Check the error log of the Message Bus server for further information.
E1178	Plug-In FrontEndMessageBus	FrontEndMessageBus: empty JSON response.	Check the error log of the Message Bus server for further information.

Plug-In VisualReview

EventCode	Context	EventMessage	Description / Solution
E1184	Plug-In VisualReview	Visual Review: Missing visual review resource. {resources}	Required resource executable does not exist on the current installation. The event message will log the missing config. check the error log for more information.
E1185	Plug-In VisualReview	Visual Review: Failed to merge the submitted PDF(s). Output: {shellOutput}; Command: {command}	The command line tool for pdf merge (currently pdfunite) was not able to merge the given pdf file(s).
E1355	Plug-In VisualReview	Visual Review: Encrypted PDF(s) can not be merged. Output: {shellOutput}	One (or more) of the files to be merged was encrypted and can not be processed.
E1186	Plug-In VisualReview	Visual Review failed on transforming the PDF to a HTML file	Fail on transform the merged PDF-file to a html file. This job will be done by pdf2htmlEX.
E1187	Plug-In VisualReview	Cant find config variable (or variable is empty): runtimeOptions.plugins.VisualReview.shellCommandPdfMerge	The configured path to the command line tool "pdfMerge" (currently pdfunite) is not valid/provided.
E1188	Plug-In VisualReview	Cant find config variable (or variable is empty): runtimeOptions.plugins.VisualReview.shellCommandPdf2Html	The configured path to the command line tool "pdf2htmlEx" is not valid /provided.
E1189	Plug-In VisualReview	Visual Review: Fail on segmentation of the HTML file	The segmentation of the HTML file failed. For more info check the error log.
E1283	Plug-In VisualReview	Visual Review: The segmentation of the HTML failed: {reason}	The segmentation of a HTML file failed.
E1197	Plug-In VisualReview	Visual Review: Segmentation result: {percentage}% ({segmentFoundCount} / {segmentCount})	Just an info about the percentage how many segments could be found in the PDF.
E1226	Plug-In VisualReview	Cant find config variable (or variable is empty): runtimeOptions.plugins.VisualReview.shellCommandPdfOptimizer	The shell command for the PDF-Optimizer is not defined or empty
E1227	Plug-In VisualReview	Cant find config variable (or variable is empty): runtimeOptions.plugins.VisualReview.shellCommandGoogleChrome	The shell command for Google Chrome is not defined or empty
E1228	Plug-In VisualReview	Unable to optimize the pdf using the {command} shell command	The optimization of the PDF failed
E1229	Plug-In VisualReview	Visual Review Worker Initialization failed: {reason}	The Initialization of the specified Worker failed
E1230	Plug-In VisualReview	Visual Review Text-Reflow: Transformation of HTML generated with pdf2htmlEx failed: {reason}	The Text-Reflow of the pdf2htmlEx output failed (so the output is used without Live-Editing)

E1231	Plug-In VisualReview	Visual Review Text-Reflow: Transformation of HTML generated with pdf2htmlEx had problems: {reason}	The Text-Reflow of the pdf2htmlEx output had problems (though it's output is used as review ignoring the problems)
E1254	Plug-In VisualReview	Visual Review Font-Replacing: The replacing of fonts in the HTML generated with pdf2htmlEx failed: {reason}	The Font-Replacing in the pdf2htmlEx output failed and no fonts have been replaced. The Live-Editing for this task now may has unsolvable problems with mis-styled or even missing characters when translating
E1255	Plug-In VisualReview	Visual Review Font-Replacing: Some fonts were not found and need to be added: {list}	The Font-Replacing in the pdf2htmlEx output found fonts that are not present in the Font-administration and need to be added there
E1260	Plug-In VisualReview	Visual Review: No review files have been imported successfully, the visual review is disabled	The Import contained sources for a visual review but none of them could successfully be transformed to a review HTML
E1261	Plug-In VisualReview	Visual Review Download: The submitted URL could not be fetched: {reason}	The User submitted a syntactically correct URL as review source but it could not be downloaded with wget
E1262	Plug-In VisualReview	Visual Review Download: An error occurred downloading the submitted URL: {reason}	The URL submitted by the User could not be downloaded with wget
E1263	Plug-In VisualReview	Visual Review Download: An error occurred processing the submitted URL: {reason}	The URL submitted by the User could not be processed
E1279	Plug-In VisualReview	Visual Review XML/XSL Import: An error occurred processing the imported XML/XSL: {reason}	The imported XML/XSLT file had errors while processing them to create the visual review
E1362	Plug-In VisualReview	Visual Review XML/XSL Import: A problem occurred processing the imported XML/XSL: {reason}	The imported XML/XSLT file had problems while processing them to create the visual review
E1285	Plug-In VisualReview	Visual Review Import: Deprecated option "automatic" for the mapping-type used	The import via API used the deprecated option "automatic" for the mapping-type defining if the segmentation should be bound to the source or target
E1286	Plug-In VisualReview	Visual Review Import: Can not add review-source type {type} to the already imported review-sources	Since not all import types (PDF, HTML via direct import, HTML via WGET, XML/XSLT) can be mixed this indicates a invalid mixing of types
E1337	Plug-In VisualReview	Visual Review Import: IMPORTANT: The "visualReview" folder in the zip import package is deprecated from now on. In the future please always use the new folder "visual" instead. All files that need to be reviewed or translated will have to be placed in the new folder "visual" from now on. In some future version of translate5 the support for "visualReview" folder will be completely removed. Currently it still is supported, but will write a "deprecated" message to the php error-log.	"visualReview" folder is deprecated for the import, use "visual" instead.
E1350	Plug-In VisualReview	Visual Review Import: The URL {url} can not be used as Review Source: {reason}	An URL submitted or encoded in the reviewHtml.txt import file can not be used as visual source
E1351	Plug-In VisualReview	Visual Review Import: The URL {url} may causes problems being used as Review Source: {reason}	An URL submitted or encoded in the reviewHtml.txt may causes problems as visual source
E1365	Plug-In VisualReview	Visual Review: The Google Cloud Vision API is not properly configured: {reason}	The API Key for the Google Vision API is not configured, not present, invalid or outdated
E1366	Plug-In VisualReview	Visual Review Image Import: There have been errors converting the image: {reason}	An Imported Image could not be converted with ImageMagick. Presumably the Image-File is corrupt.
E1367	Plug-In VisualReview	Visual Review Image Import: There have been errors analyzing the image: {reason}	An Imported Image could not be analyzed with OCR
E1368	Plug-In VisualReview	Visual Review Image Import: There have been errors adjusting the text sizes: {reason}	The generated Review File caused problems in the Headless Browser
E1373	Plug-In VisualReview	Visual Review Video Import: There have been errors importing the video: {reason}	There have been problems importing the Video, usually due to wrong Codec, too big, faulte metadata, etc.
E1374	Plug-In VisualReview	Visual Review Video Import: There have been errors parsing the video spreadsheet: {reason}	The Spreadsheet had the wrong format (more than 3 columns etc.) or the Timecodes in the Spreadsheet had the wrong format

E1375	Plug-In VisualReview	Visual Review Video Import: There have been errors parsing the video subtitle file: {reason}	The Subtitles file had an unexpected format / unexpected contents
E1380	Plug-In VisualReview	Visual review bilingual visual PDF import: No bilingual visual detected	No bilingual markers have been found in the HTML converted from the imported PDF

Plug-In ModelFront

EventCode	Context	EventMessage	Description / Solution
E1266	ModelFront	ModelFront Plug-In: authentication parameters are not defined.	The apiUpr or apiToken zf_configuration parameters are not defined or empty.
E1267	ModelFront	ModelFront Plug-In: source or target languages are not defined.	The source or target languages are not set.
E1268	ModelFront	ModelFront Plug-In: Error on ModelFront api request. The error was: {message}.	Error happen on model front api request. For more info see the error log.
E1269	ModelFront	ModelFront Plug-In: Error on processing the segments. Segment list with errors: {errors}.	ModelFront api responds with error for the requested segment. For more info about the error check the error log.

EventCode Design rules / decisions

- Prefixed with "E" so that a search for the error code through the code is more reliable than just searching for a number
- No structure in the numbering to prevent discussions is it an error E12XX or E45XX
- Do not start at 1 and don't use leading zeros.
- Each usage of an error in the code should get separate code. Even if the error message / reason is the same. Reason is that the help desk might need to do different things in different cases.
 - Information about the error here in the list should not be copied, but errors can point to another errors: "E 4321: See E 1234". Thats work to maintain, but better as confusing the client by giving wrong hints.
 - if it makes sense for the support / help desk to split up an error in different errorcodes because of different reasons, than this should be done in the code so far
- Never forget the purpose of event codes: **make life easier for support / help desk.**