

# Integration therootcause.io in Translate5

Optionally, a feedback button can be permanently displayed (bottom right, shown in gray):

The screenshot shows the Translate5 web interface. At the top right, the user is logged in as Thomas Lauria (manager) on the development version (6.0.0.640) using Chrome57Strict. The main content area is titled 'Aufgabenübersicht' (Task Overview) and contains a table of tasks. The table has columns for 'id', 'taskGuid', 'Aktionen', 'Status', 'Aufgabenname', 'Auftragsnr.', 'Wörter', 'source language', 'target language', 'progress', 'Projectmanager', and 'Bestellid'. The table lists 14 tasks, most of which are in 'offen' (open) status. A 'FEEDBACK' button is visible on the right side of the table, which is currently grayed out. At the bottom right of the page, there is a link to the 'Änderungsprotokoll der Version development' (Change log of the development version).

id	taskGuid	Aktionen	Status	Aufgabenname	Auftragsnr.	Wörter	source language	target language	progress	Projectmanager	Bestellid
2307	{6bed95fb-7cf7-4198-aba6-faf22e27...	[Icons]	offen	C:\fakepath\Following the United...	.	0	Deutsch (de)	Englisch (en)	0/1	Lauria, Thomas (m...	18.04.2016
2271	{657c51a5-61a5-4faf-9069-1a2483a...	[Icons]	offen	OpenTM2 Paging Test	.	0	Englisch (en)	Deutsch (de)	1/1	Lauria, Thomas (m...	27.01.2016
2272	{5184e916-f7fb-4777-8e96-5a5572d...	[Icons]	offen	OpenTM2 paging test untranslat...	.	0	Englisch (en)	Deutsch (de)	1/2	Lauria, Thomas (m...	27.01.2016
2270	{eaf4da5c-64fe-4b71-806c-845896d...	[Icons]	offen	OpenTM2 Integration Test	.	0	Englisch (en)	Deutsch (de)	0/1	Lauria, Thomas (m...	25.01.2016
2268	{093153cb-0ef0-4cff-b5ef-76f5a131...	[Icons]	offen	[META] Test	.	0	Deutsch (de)	Englisch (en)	13/1	Lauria, Thomas (m...	19.01.2016
2247	{514290f6-1ead-4e88-add7-6a5c42...	[Icons]	offen	Test Diff Export Whitespace Prob...	.	0	Englisch (en)	Deutsch (de)	0/1	Lauria, Thomas (m...	16.11.2016
2226	{fe187b68-9987-4d17-8a81-4b58b9...	[Icons]	offen	F315CB76BDA202CA47EABC4E9...	.	0	Deutsch (de)	Koreanisch 2 (...)	0/1	Lauria, Thomas (m...	02.11.2016
2227	{35f517ce-d4a6-41b3-9f0b-d6a86aa...	[Icons]	offen	F315CB76BDA202CA47EABC4E9...	.	0	Deutsch (de)	Koreanisch 2 (...)	0/1	Lauria, Thomas (m...	02.11.2016
2228	{e87a512f-bf00-4955-9d1c-2d6a8f5...	[Icons]	offen	C:\fakepath\F315CB76BDA202CA...	.	0	Deutsch (de)	Koreanisch 2 (...)	0/1	Lauria, Thomas (m...	02.11.2016
2229	{906e517e-0e9c-4587-bf4d-d34afdf...	[Icons]	offen	F315CB76BDA202CA47EABC4E9...	.	0	Deutsch (de)	Koreanisch 2 (...)	0/1	Lauria, Thomas (m...	02.11.2016
2230	{397b5cd3-54d6-41a8-92c3-8873d8...	[Icons]	offen	XXX F315CB76BDA202CA47EABC...	.	0	Deutsch (de)	Koreanisch 2 (...)	0/1	Lauria, Thomas (m...	02.11.2016
2223	{30a26c16-ac2e-45dd-a862-b3728c7...	[Icons]	offen	F315CB76BDA202CA47EABC4E9...	.	0	Deutsch (de)	Koreanisch 2 (...)	0/1	Lauria, Thomas (m...	28.10.2016
2224	{bf03a4d2-672b-41e4-932a-53b7ad...	[Icons]	offen	F315CB76BDA202CA47EABC4E9...	.	0	Deutsch (de)	Koreanisch 2 (...)	0/1	Lauria, Thomas (m...	28.10.2016

This becomes active on mouse-over:

This image is a close-up of the feedback button from the previous screenshot. The button is a blue rectangle with the word 'FEEDBACK' written vertically in white capital letters. A mouse cursor is hovering over the button, and it has become active, appearing as a hand icon. The background shows a blurred view of the task table and the change log link.

After clicking on the feedback button, a dialog opens:

The screenshot shows a feedback dialog box overlaid on a list of entries. The dialog has two radio buttons: 'Bug' (selected) and 'Feature request'. Below the radio buttons is a text input field labeled 'Your name' and a larger text area labeled 'Message'. At the bottom of the dialog are two buttons: 'Submit' and 'Cancel'. A vertical blue button labeled 'FEEDBACK' is visible on the list. The list contains entries with language names, checkmarks, and counts. At the bottom of the list, there is a footer: 'Anzeige Eintrag 1 - 20 von 223 | Änderungsprotokoll der Version development'. The dialog is powered by RootCause.

A message can be entered, this is entered analogously to an error in TheRootCause.

## Browser Support

Supported browsers include:

- Chrome
- Firefox
- Safari
- Edge
- Opera
- IE9+ for logging, screenshot. IE10+ for event recording/replay
- Any modern mobile browser